# infoblox.

**NEW ESG RESEARCH** 

# In this complex hybrid, multi-cloud world

management maturity wins.

After an extensive survey of over 1000 IT leaders or influencers with a deep understanding of their organization's network infrastructure, new ESG research shows an unmistakable correlation between mature hybrid, multi-cloud management practices and significantly better business outcomes.



It's clearly now a hybrid, multi-cloud world in APAC.

41%

of organizations with more mature hybrid, multi-cloud operations in APAC are typically the first movers in the respective markets nearly 2X

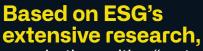
These organisations generally exceed their customer satisfaction goals related to cloud- hosted workloads

What's more, with all this hybrid multi-cloud Investments, organisations with more mature hybrid multi-cloud operations

ate.

**2.2**x

more likely to exceed their employee satisfaction goals related to cloud-hosted workloads



organizations with a "mature" approach to managing hybrid, multi-cloud environments achieve significantly better business outcomes.

# To help other organizations elevate their own management maturity,

ESG has engineered a Hybrid Multi-cloud Management Maturity Model founded on four essential tenets commonly employed by the most successful hybrid, multi-cloud organizations.



## 1. Drive Deeper Collaboration

between Net, Sec and CloudOps teams to foster a cloud operations center of excellence.



#### 2. Employ cloud-neutral

network and security tools to help orchestrate on-prem and multi-cloud management on a single control plane.



#### 3. Embrace DNS

as a highly valuable cloud security solution to accelerate investigations and block threats earlier.



#### 4. Enable automation

holistically in cloud operations, streamlining efficiency across both network and security workflows.



When APAC organizations utilize these 4 hybrid, multi-cloud management best practices, they are:

4.8X

likely to say they can restore service in minutes rather than hours or days



more likely to say they have significantly better crosscloud visibility



more likely t have significantly accelerated security investigations



more likely to say their developers can push code on demand across all apps



more likely to exceed their goals for CSAT for customerfacing, cloud-hosted apps

In comparison with their peers in rest of the world, APAC organizations are:

8% Less likely to leverage DNS to protect users against malware/ransomware

10% More likely to be using CSP provided tools

6% Less likely to say their cloud networking and security tools are siloed

9% less likely to say their networking and security teams are highly collaborative when developing cloud initiatives

### **LAST BUT NOT LEAST:**

Leading organizations are achieving 20.5%

Want to learn more and compare your own organization's hybrid multi-cloud management maturity to the ESG research leaders?



Read the full **ESG Research Report today** 

infoblox.com/get-multicloudreport

larger cloud cost reductions relative to their peers.



Source: Enterprise Strategy Group eBook commissioned by Infoblox, "The State of Hybrid, Multi-cloud Management Maturity in APAC", May 2024 infoblox