

NEW ESG RESEARCH

In this complex hybrid, multi-cloud world management maturity wins.

After an extensive survey of over 1000 IT leaders or influencers with a deep understanding of their organization's network infrastructure, new ESG research shows an unmistakable correlation between mature hybrid, multi-cloud management practices and significantly better business outcomes.



It's clearly now a **hybrid, multi-cloud world in APAC.**

41%

of organizations with more mature hybrid, multi-cloud operations in APAC are typically the first movers in the respective markets

nearly **2X**

These organisations generally exceed their customer satisfaction goals related to cloud-hosted workloads

What's more, with all this hybrid multi-cloud Investments, organisations with more mature hybrid multi-cloud operations

are:

2.2x

more likely to exceed their employee satisfaction goals related to cloud-hosted workloads

Based on ESG's extensive research, organizations with a "mature" approach to managing hybrid, multi-cloud environments achieve significantly better business outcomes.

To help other organizations elevate their own management maturity, ESG has engineered a Hybrid Multi-cloud Management Maturity Model founded on four essential tenets commonly employed by the most successful hybrid, multi-cloud organizations.



1. Drive Deeper Collaboration

between Net, Sec and CloudOps teams to foster a cloud operations center of excellence.



2. Employ cloud-neutral

network and security tools to help orchestrate on-prem and multi-cloud management on a single control plane.



3. Embrace DNS

as a highly valuable cloud security solution to accelerate investigations and block threats earlier.



4. Enable automation

holistically in cloud operations, streamlining efficiency across both network and security workflows.



When APAC organizations utilize these 4 hybrid, multi-cloud management best practices, they are:

4.8X

likely to say they can restore service in minutes rather than hours or days

2.2X

more likely to say they have significantly better cross-cloud visibility

>2X

more likely to have significantly accelerated security investigations

1.6X

more likely to say their developers can push code on demand across all apps

1.8X

more likely to exceed their goals for CSAT for customer-facing, cloud-hosted apps



In comparison with their peers in rest of the world, APAC organizations are:

8% Less likely to leverage DNS to protect users against malware/ransomware

10% More likely to be using CSP provided tools

6% Less likely to say their cloud networking and security tools are siloed

9% less likely to say their networking and security teams are highly collaborative when developing cloud initiatives

LAST BUT NOT LEAST:

Leading organizations are achieving 20.5%

larger cloud cost reductions relative to their peers.

Want to learn more and compare your own organization's hybrid multi-cloud management maturity to the ESG research leaders?



Read the full **ESG Research Report today**
infoblox.com/get-multicloud-report

