

Global RMA depot locations

July 2024

For customers located outside of the United States, Infoblox offers replacement for failed hardware units on a Next Business Day (NBD) delivery basis for appliances within the delivery radius of one of our RMA Depot Locations. These locations are listed below. If an RMA is required for an appliance located outside of the delivery radius serviced of one of our RMA Depot locations, the RMA replacement will be facilitated by reasonable efforts delivery.

NORTH AMERICA

Region	Depot Location	Countries Covered	SLA	Comments
United States	West Sacramento	United States	NBD	-
Canada	Brampton	Canada	NBD	-

SOUTH AMERICA

Region	Depot Location	Countries Covered	SLA	Comments
Argentina	San Martin	Argentina	NBD	Some locations may be out of radius for NBD.
Brazil	Sao Paulo	Brazil	NBD	Some locations may be out of radius for NBD.
Mexico	Teoloyucan	Mexico	NBD	Some locations may be out of radius for NBD.

ASIA PACIFIC:

Region	Depot Location	Countries Covered	SLA	Comments
Australia	Kingsgrove	Australia	NBD	Some locations may be out of radius for NBD.
China	Shanghai	China	NBD	Some locations may be out of radius for NBD.
Hong Kong	Tsuen Wan	Hong Kong	NBD	

... continued

India	Bangalore	India	NBD	Some locations may be out of radius for NBD.
Indonesia	Jakarta	Indonesia	NBD	Some locations may be out of radius for NBD.
Japan	Yokohama-shi	Japan	NBD	
Korea, republic of	Gangseo-gu	Korea, republic of	NBD	
Malaysia	Seremban	Malaysia	NBD	Some locations may be out of radius for NBD.
Philippines	Parañaque City	Philippines	NBD	
Singapore	Singapore	Singapore	NBD	
Taiwan, province of China	TaoYuan City	Taiwan, province of China	NBD	
Thailand	Bangkok	Thailand	NBD	

EUROPE AND MIDDLE EAST:

Region	Depot Location	Countries Covered	SLA	Comments
Kuwait	Kuwait City	Kuwait	NBD	-
Netherlands	Hoofddorp	Netherlands	NBD	-
Qatar	Doha	Qatar	NBD	-
Saudi Arabia	Riyadh	Saudi Arabia	NBD	-
South Africa	Boksburg	South Africa	NBD	-
Switzerland	Embrach-Embraport	Switzerland	NBD	-
United Arab Emirates	Dubai	United Arab Emirates	NBD	-
United Kingdom	London	United Kingdom	NBD	-



Infoblox unites networking and security to deliver unmatched performance and protection. Trusted by Fortune 100 companies and emerging innovators, we provide real-time visibility and control over who and what connects to your network, so your organization runs faster and stops threats earlier.

Corporate Headquarters
2390 Mission College Blvd, Ste. 501
Santa Clara, CA 95054

+1.408.986.4000
www.infoblox.com